

MADDEN

HEATHER MOLINA

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- Live in Tucson, Now.
- Been working in digital marketing since 2003.
- Worked across large holding company agencies and independent agencies.
- I'm a Cross-Channel expert. I've done everything digital.
- Started at Madden in 2022.
- Manage Media Operations practice and Data & Insights. (I spend a lot of time in platforms and spreadsheets.)
- I teach hot yoga for fun.

WHERE WE ARE TODAY "TODAY" IS ALWAYS A EVOLVING

WHERE WE ARE TODAY







Personalization & Recommendations



GuideGeek Chat bots



SEO Keyword, Topics, & Site Content Development



Automated SEO/Content Analysis*



Paid Media (Keyword Research, Ad Copy, Ad Group Topics)



Media Benchmarks





Persona Development



Code Development (Assistance & QA)



Data Management & Integration (API Connections & Summarizing Reports)

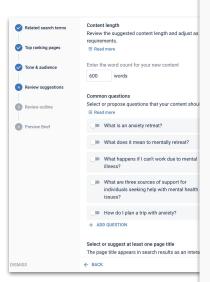


Business Operations Content Development



Media Plan Development

SEO-DRIVE



Inputs



Experience the Healing Power of Puerto Rico: Your Ideal Mental Health Wellness Retreat

Seeking a vacation that nourishes the mind as well as the body? Discover Puerto Rico, a tropical haven that blends relaxation, natural beauty, and a variety of therapeutic experiences to promote mental well-being. This article guides you through the advantages of a mental health vacation, the process of selecting the right retreats for mental health, and how to curate your ultimate mental health journey in Puerto Rico.

The Power of a Mental Health Vacation

In our fast-paced lives, it's essential to pause and prioritize mental health. A mental health vacation can significantly enhance your overall well-being, happiness, and quality of life.

Immersing yourself in Puerto Rico's natural beauty is a key aspect of these rejuvenating mental health retreats. The island's stunning beaches, verdant rainforests, and serene landscapes work in harmony to reduce stress, lower blood pressure, and elevate mood.

Puerto Rico offers a plethora of therapeutic activities to cater to your unique needs. Engage in guided meditation, yoga, art therapy, or sound healing to promote relaxation, self-reflection, and personal growth. This transformative experience allows you to recharge, reset, and prioritize your mental well-being, fostering a balanced lifestyle.

Selecting the Perfect Retreats for Mental Health

Choosing the right mental health wellness retreat requires careful consideration of several factors. Here's what to keep in mind:

1. Personal Goals and Preferences:

Think about your specific goals for the retreat. Do you desire solitude or a group-oriented experience? Evaluate the location, retreat staff expertise, and the variety of therapeutic activities on offer.

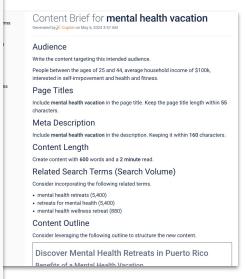
2. Retreat Focus Areas:

Retreats for mental health vary in their specialties. Some focus on stress management and relaxation, while others emphasize mindfulness, meditation, or holistic healing. Choose a retreat offering programs that address your specific mental health needs.

3. Accommodation and Amenities:

The quality of accommodation and amenities can significantly influence your experience. Opt for mental health wellness retreat centers offering serene accommodations, nutritious meals, and a range of amenities like your studios, soa facilities, and tranquil outdoor spaces.

1ENT



rief Development

AUTOMATED SEO/CONTENT ANALYSIS

Using crawlers to mimic those of search engines (Google), we push the crawl findings into weighted scoring spreadsheet...

And we use A.I. to analyze and develop initial recommendations...

Which are validated by analysts.

EO SCORECARD	Grade	Manually Input from PageSpeed Insights: https://r	pagespeed.web.dev/			
age Speed: Mobile	F	41				
age Speed: Desktop	В	87				
lement	Overall Grade	Criteria	% of Total URLs impacted	Individual Grade	Weight	тота
		H1: Missing	0	Α	0.7	
		H1: Duplicate	12.58	С	0.13	
4 Town	В	H1: Over 70 Characters	0	Α	0.05	. 74
1 Tags	D	H1: Multiple	0	Α	0.04	1.74
		H1: Alt Text in H1	0	Α	0.04	
		H1: Non-Sequential	2.65	В	0.04	
		Page Titles: Missing	0	Α	0.4	
		Page Titles: Duplicate	1.99	В	0.2	
age Titles		Page Titles: Over 60 Characters	53.64	F	0.3	17.2
		Page Titles: Below 30 Characters	7.28	В	0.1	
		Meta Description: Missing	21.19	D	0.4	
		Meta Description: Duplicate	0	Α	10000	0.2
eta Descriptions		Meta Description: Over 155 Characters	27.81	D	0.3	
		Meta Description: Below 70 Characters	4.64	В	0.1	
		Images: Missing Alt Attribute	0.62	Α	0.2	
nages	D	Images: Missing Alt Text	0	Α	0.4	27.55
		Images: Over 100 KB	68.58	F	0.4	
		Canonicals: Non-Indexable Canonical	0	Α	0.3	
anonicals	В	Canonicals: Canonicalised	1.95	В	0.1	1.75
		Canonicals: Missing	2.6	В	0.6	
		Sitemaps: URLs not in Sitemap	3.66	В	0.4	
temap	В	Sitemaps: Orphan URLs	0	Α	0.5	3.93
		Sitemaps: Non-Indexable URLs in Sitemap	24.7	D	0.1	
		Structured Data: Validation Errors	0	Α	0.4	
ructured Data	Α	Structured Data: Validation Warnings	О	Α	0.1	0
		Structured Data: Missing	0	Α	0.5	
ror Pages	Α	Response Codes: Internal Client Error (4xx)	0	Α	0.7	0.11
ioi i ages	A	Response Codes: External Client Error (4xx)	0.39	Α	0.3	0.1.
	Α.	Response Codes: Internal Redirection (3xx)	0	Α	0.4	
edirects	A	Response Codes: Internal Redirect Chain (3xx)	0	Α	0.3	0
		Response Codes: Internal Redirect Loop (3xx)	0	Α	0.3	





MEDIA BENCHMARKS

Combination of data management and AI to analyze and determine the current landscape of channels for the latest in trends.

Keep In Mind: Whether the benchmark is being met/beat/performing under for a DMO is dependent on a number of factors.

Platform Tactic	CTR
SEM	7.41%
Google Display Prospecting	2.02%
Google Display Remarketing	3.67%
Google Performance Max	3.36%
Google Video (YouTube)	54% View Rate
Meta Prospecting (CTS)	1.66%
Meta Remarketing	1.68%
Meta Video	1.47%
CTV/OTT	0.13%
Programmatic Display with Attribution	0.31%
Programmatic Display	0.59%
TikTok	0.76%
Pinterest	0.64%
LinkedIn	0.90%
Reddit	0.34%
Streaming Audio	0.04%
Native Content	0.55%

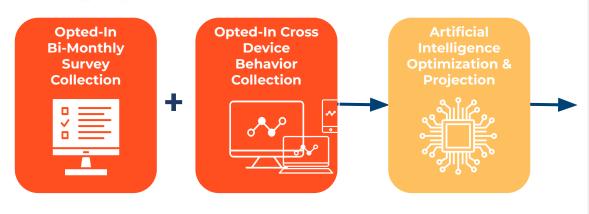
Madden Media's Tourism Benchmarks (Q3 2024)

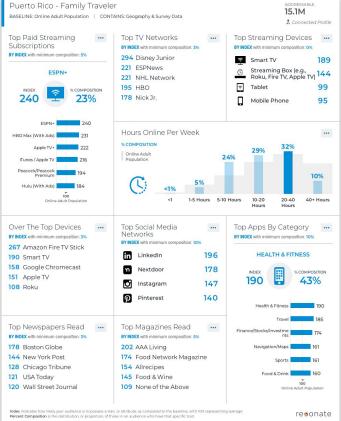


AUDIENCE INSIGHTS (PERSONA DEVELOPMENT)

resonate

Evolved Insights Inspired Connections





AI PERSONA DEVELOPMENT:

Weekend Getaway Traveler



This audience is defined as U.S. based travelers <u>who have taken a leisure trip in the past 12 months and 1-3 days have been the majority lengths of their trip.</u>

- → Audience skews female, married and with children under the age of 18 in the household.
- → HHI is in the \$75k to \$100k range, with the median being \$84k.
- → They tend to use streaming platforms that include the ad models such as Hulu , HBO Max and Amazon Prime.
- → They index heaviest for traditional social channels but do have a presence on TikTok and Snapchat.

Audience	Demographic Information	Key Places To Reach Them	Top Interests	Top Values	Messaging Recommendations
Weekend Getaway Traveler 6.4 M Addressable Audience	61% female 46% Age 35-54 35% HHI \$75k-\$100k 48% college/post grad degree 66% married 54% with children under 18	Facebook Instagram YouTube Pinterest TikTok Snapchat Connected TV Hulu w/Ads HBO Max w/Ads YOUTUBE PHEO Max FESPN+ SPRN+	Health & Fitness Food & Drink	Enjoying Life's Pleasures Stimulation & Exciting Life Influence	Amusement & Indulgence Adventure & Excitement Prestige & Prosperity

AI PERSONA DEVELOPMENT:

Outdoor Rec Traveler



This audience is defined as U.S. based travelers <u>who have taken a leisure trip in the past 12 months and whose habits include various outdoor recreational activities (e.g. hiking, camping, biking, etc.).</u>

- → Audience skews male, with slightly higher income. They have a college degree, are married, and it is around 50/50 that they will have children under the age of 18 in the house.
- → While Travel Endemic channels can be a key way to reach this audience, they did index for Connect TV heaviest on Hulu with Ads and ESPN+.
- → They did not aggressively index heavy for social channel usage overall. But those they did seem to have a presence on included Meta and X.

Audience	Demographic Information	Key Places To Reach Them	Top Interests	Top Values	Messaging Recommendations
Outdoor Rec Traveler 7.1 M Addressable Audience	60% male 41% Age 35-54 46% HHI \$100k+ 60% college/post grad degree 74% married 52% no children under 18	Facebook Connected TV Instagram → HBO/Max X → Hulu Travel Endemic → ESPN → Showtime	Sports Finance News Travel Health & Fitness	Stimulation & Exciting Life Enjoying Life's Pleasures Humility	Adventure & Excitement Amusement & Indulgence Modest & Respectful



AI PERSONA DEVELOPMENT: Golfing



This audience is defined as U.S. based travelers who have taken a leisure trip in the past 12 months with an HHI of \$100k+, have golf as a hobby, and also live in the top 10 origin markets.

- → Audience is male, over 40, married, with children under 18 in the household.
- → 50% of the audience spends 20 hours or more online each week.
- Streaming content is mostly viewed on a laptop devices and streaming boxes (like Roku). Top channels include: ESPN, Golf CHannel, Fox Sports, and Apple TV.
- → Key social channels include Meta, X, and YouTube.

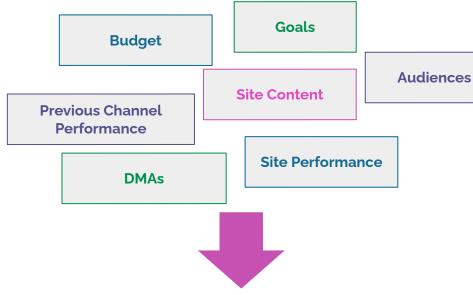
Audience	Demographics	Key Places To Reach Them	Top Interests	Top Values	Messaging Recommendations
Golfing 1.2 M Addressable Audience	90% Male Median Age: 43 64% \$150k+ HHI 89% w/ College Degree 83% Married 60% w/ children in household	Facebook Connected TV Instagram → ESPN X → Golf Channel YouTube → Fox Sports Travel Endemic → Apple TV	Sports Finance News Travel Dating Health & Fitness	Excitement Influence Pleasure	Adventure & Inventiveness Prestige & Prosperity Amusement & Indulgence



MEDIA PLANNING

A tool where your goals, target DMAs, target personas, budget, previous channel website performance (analytics), available content are pulled together...

And a recommendation for media approach and investment is pushed out for the DMO.



CHANNEL/PLATFORM	BUDGET ALLOCATION	AD GOAL	GOAL
SEM	15%	9.00%	Clicks
Responsive Display	10%	1.25%	Impressions
Performance Max	10%	8.18%	Clicks
Meta - Facebook	8%	2.12%	Clicks
Meta - Instagram	12%	1.49%	Clicks
TikTok	8%	0.25%	Impressions
Connected TV	15%	0.25%	impressions
Google Video	7%	55.60%	Views
Programmatic Display	15%	0.40%	impressions



MEDIA PLANNING

Please create a media plan for a client with a budget of \$800,000. The client is ______. Their fiscal year begins July 1 and goes through June 30. They want to see more visitors coming to the destination. They also want to see total site users grow 5%, engaged sessions grow 5%, and the site engagement rate not go below 55%. Their busiest seasons are March through September. Please break out the media plan by season, vendors that should be used, and the budgets for each. Also, the client does not want to pay to advertise to users beyond 500 miles of their DMA. Please create this all in a spreadsheet format.

Season	Vendor/Channel	Budget	Details
Spring (Mar- May)	Total	\$220,000	
	Google AdWords (SEM)	\$50,000	Focus on spring activities, events, and attractions within 500 miles
	Meta (Facebook & Instagram)	\$40,000	Awareness and Inspiration campaigns with geo-targeted content and video ads
	Google Ads Performance Max	\$30,000	Full funnel strategy targeting users within the region
	Azira (Programmatic Display)	\$30,000	Geo-targeted display ads focusing on visitors within 500 miles
	Google Video (YouTube)	\$30,000	Video campaigns showcasing spring events and attractions within the region
	Spotify and Pandora (Audio Ads)	\$20,000	Geo-targeted audio ads promoting upcoming spring events
	Pinterest	\$20,000	Promoted pins focusing on spring travel inspiration and trip planning within the region

Summer (Jun-Aug)	Total	\$300,000	
	Google AdWords (SEM)	\$60,000	Keywords focused on summer vacation, family activities, and local events within 500 miles
	Meta (Facebook & Instagram)	\$60,000	Campaigns featuring summer festivals, outdoor activities, and dining with a regional focus
	Google Ads Responsive Display	\$50,000	Display ads with dynamic content tailored to user interests within 500 miles
	Azira (Programmatic Display)	\$40,000	High-impact display ads targeting families and tourists within the region
	Google Video (YouTube)	\$40,000	Engaging video content highlighting summer attractions within the specified region
	iHeart (Programmatic Audio)	\$25,000	Geo-targeted audio ads during peak travel times within 500 miles
	TikTok	\$25,000	Short, engaging videos promoting summer activities within the region

Fall (Sep- Nov)	Total	\$180,000	
	Google AdWords (SEM)	\$35,000	Keywords focused on fall events, festivals, and scenic spots within 500 miles
	Meta (Facebook & Instagram)	\$30,000	Campaigns showcasing fall foliage, local events, and culinary experiences within the region
	Google Ads Performance Max	\$25,000	Full funnel strategy targeting fall travelers within the region
	Azira (Programmatic Display)	\$25,000	Display ads targeting those planning fall getaways within 500 miles
	Google Video (YouTube)	\$25,000	Video content featuring fall events and highlights within the specified region
	Spotify and Pandora (Audio Ads)	\$20,000	Audio campaigns promoting fall events and trips within the target region
	Reddit Ads	\$20,000	Targeted ads on subreddits related to travel and outdoor adventures within 500 miles

Total		\$800,000	
	Pinterest	\$5,000	Promoted pins focusing on holiday travel inspiration within the region
	Spotify and Pandora (Audio Ads)	\$10,000	Audio ads to reach audiences planning winter getaways within 500 miles
	Google Video (YouTube)	\$15,000	Video campaigns featuring winter events and holiday activities within the specified region
	Azira (Programmatic Display)	\$15,000	Display ads promoting winter activities and holiday events within the region
	Google Ads Performance Max	\$15,000	Targeting users interested in winter travel and holiday events within 500 miles
	Meta (Facebook & Instagram)	\$20,000	Campaigns focusing on holiday events, winter festivals, and indoor attractions within the region
	Google AdWords (SEM)	\$20,000	Keywords related to winter activities, holiday events, and indoor attractions within 500 miles
Winter (Dec- Feb)	Total	\$100,000	



MEDIA PLANNING (Live Attempt)

Madden Media Chat GPT

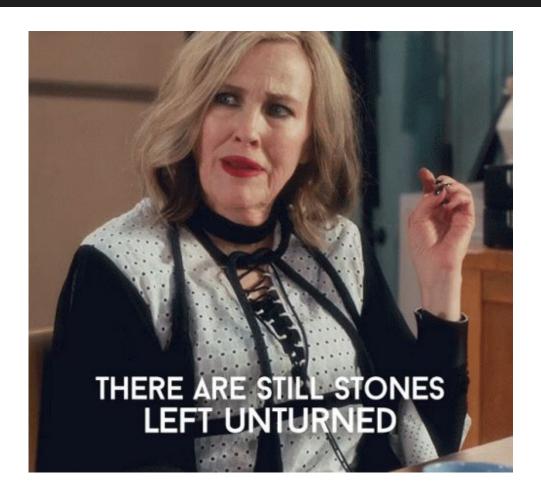




PERSONA DEVELOPMENT (Live Attempt)

Resonate

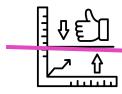




WHERE WE ARE GOING*



Trip Planners *



Modia Renchmarks



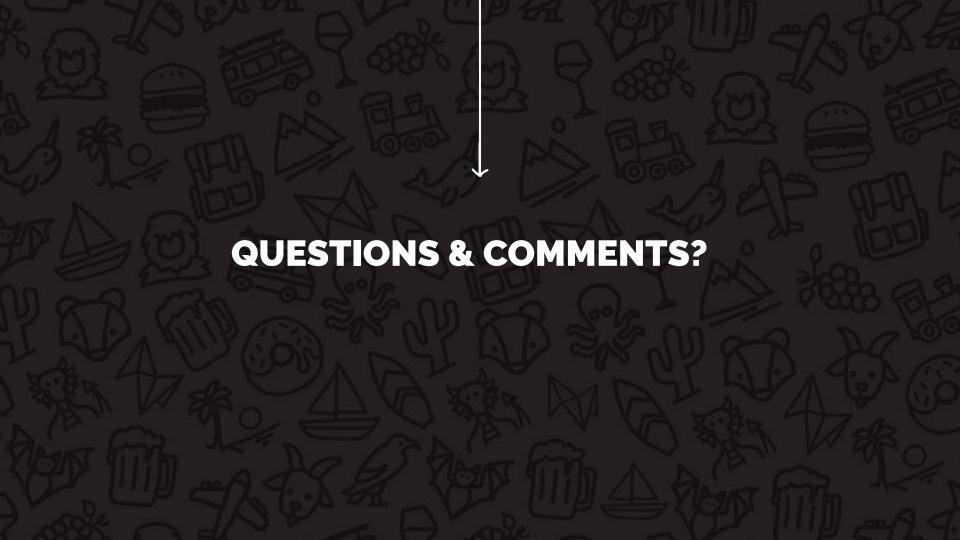
Website Concierge*



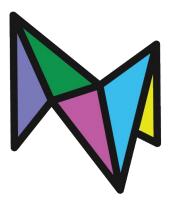
Media Plan Development



Automated SEO/Content Analysis











THANKS!



WE'TZE ALL DONE NOW.



